



Digital Freight Excellence Private Limited

CORPORATE PRESENTATION



ABOUT US

- Digital Freight Excellence Private Limited (DFX India) delivers high-quality support services by handling non-customer-facing tasks with innovative solutions—allowing clients to focus on business growth backed by our expert team.
- We build long-term partnerships through cost-effective, result-driven value and end-to-end support. With precise data tracking and a structured approach, we help you spot trends early and make informed decisions.

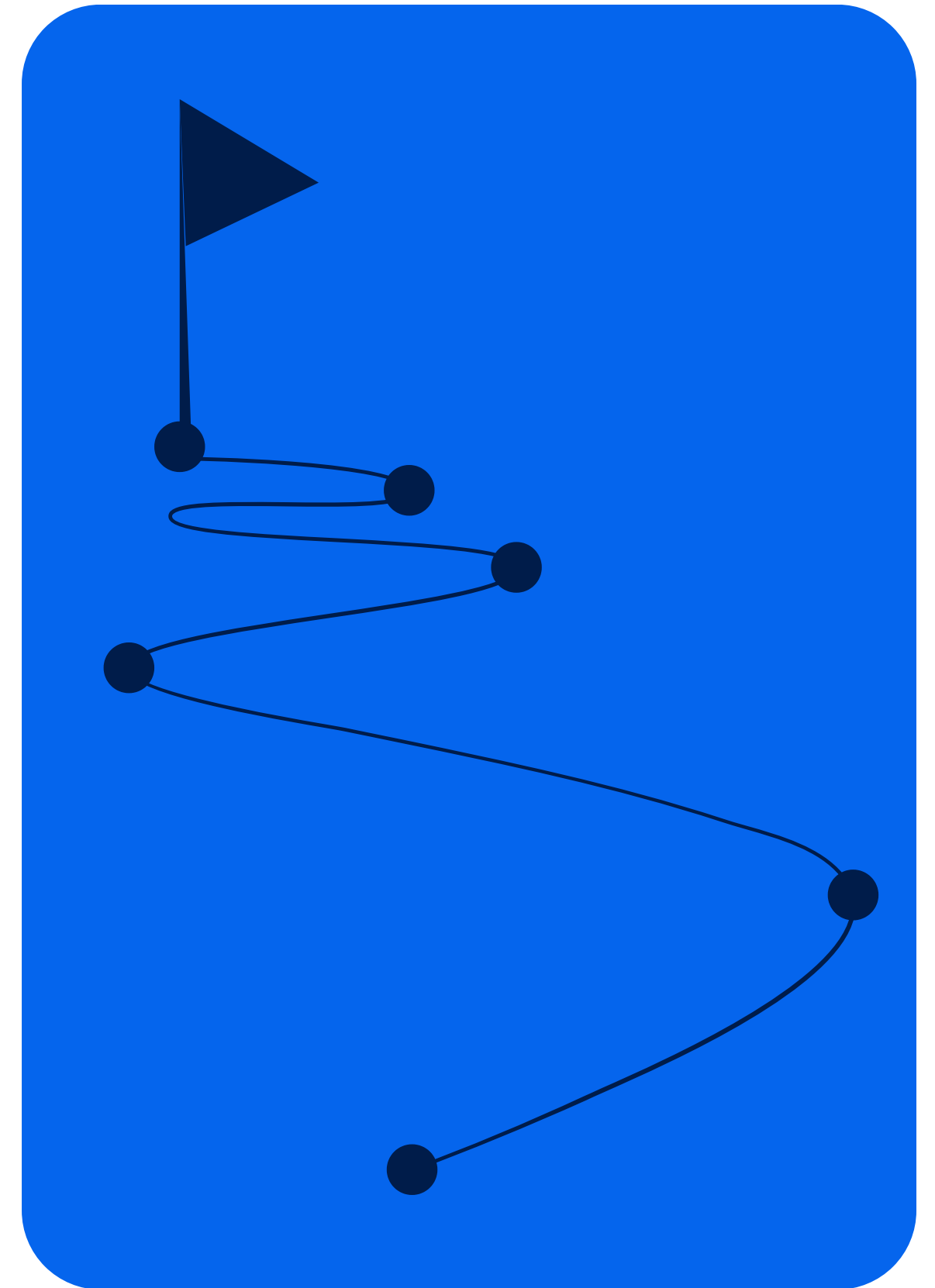
VISION

We foster a culture of excellence consistent, transparent, and value-driven dedicated to creating long-term, mutually beneficial outsourcing partnerships.



MISSION

To simplify logistics operations by delivering measurable cost savings, process reliability, and scalable offshore support – without disrupting customer experience.



GOALS



- Effective Data Handling
- Operational Streamlining
- Excellence in Quality Control
- Accurate Reporting
- Timely Processing
- Elevated Customer Experience

SERVICES

Data Management

Data Conversion

Data Processing

Data Entry

Billing & Invoicing

AR & AP

Negotiation

Quote

Pricing

Documentation

Accounts



Customer Service

Inventory Control

Debug

Cost Efficiencies

Adoption of industry best practices, specialized domain training, offshoring, and operational discipline lead to productivity improvements of up to 25%, enabling 30–60% cost savings.



Experienced Workforce

Professionals with relevant industry experience who undergo further domain-specific training and certification to improve logistics efficiency and expertise.



WHY US ?

Data Protection, and Business Continuity

- Multi-site and multi-country delivery capability to support robust business continuity planning.
- Investment in top-tier IT security tools ensures the highest standards of data privacy, integrity, and protection..



End-to-End Back-office Management

- Comprehensive management of freight back-office processes from quote generation to job closure.
- industry-leading KPIs and SLAs with up to 99% accuracy.



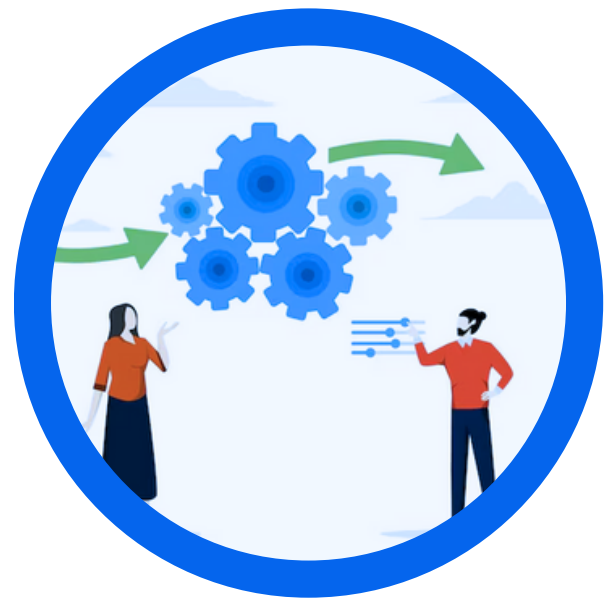
HOW WE SIMPLIFY YOUR WORK



We begin with a thorough assessment of your business needs.



Customized systems are developed to organize and manage your data efficiently.



Standardized workflows ensure accuracy and reduce operational errors.



Whether you need help choosing the right tools or integrating existing systems, we support it all.

MAXIMIZING YOUR BUSINESS POTENTIAL



Streamlined Operations

We reduce complexity and enhance process speed, saving you time and cost.



Focused Expertise

Our skilled team ensures precision and quality across all deliverables.



Greater Operational Efficiency

Smarter workflows help you maximize output while minimizing resources.



Sharpened Focus on Core Priorities

We handle the backend so you can concentrate on growing your business.



Minimized Operational Risks

We identify and manage risks proactively to ensure smooth, stable operations.

COMMITTED TO QUALITY



Large volumes of data can lead to hidden errors that impact your operations — such as duplicates, missing fields, or incorrect entries.

To ensure quality and reliability, we follow a careful and time-tested process:

- Every piece of data is thoroughly reviewed and verified
- Structured checks ensure accuracy and consistency
- Potential issues are identified early and resolved quickly
- Our team takes the time to get it right — so you can trust the results every time.



CORE FEATURES

- Ensure Regular Data Quality Checks and Audits
- Establish Clear Data Management Policies and Procedures
- Maintain Strict Compliance with Applicable Regulations and Standards
- Expert Logistics Support
- Faster Processing and Handling
- Proven Cost Efficiency
- Strategic Route Optimization
- Streamlined Inventory Management
- Timely Coordination
- Efficient Information Flow

DFX SMARTOPS: ANALYTICS, AUTOMATION & EFFICIENCY



- **APT Analysis**
- **User-level tracking**
- **Effort estimation**
- **Goal sheet**
- **BSC (Balanced Scorecard)**
- **KPI dashboard**
- **Slicer dashboard**
- **AR/AP analysis**
- **VBA macro-based automation**
- **Email automation**
- **BI reports**

DFX HUB TEAM



Expertized Resources

Our team brings over two decades of industry experience and deep domain expertise, specializing in Logistics and Supply Chain Forwarding.



24x7 Support

Through strategic planning, we offer 24x7 support across all global time zones.




End-to-End Management

Complete back-office freight process management — from quotation to job closure.


CONTACT

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THANK YOU